



Operations Manager at Pro Active Security:

“Tagtronics offer a range of market leading guard tour devices that all communicate with one piece of software. This allows Pro Active Security to offer a range of devices to their clients with differing functionalities depending on what their clients require. With Tagtronics software our control room operators deal with one interface, decreasing response time and quality of monitoring”.

Pro Active Security choose Tagtronics Active Guard Software and Device to manage their patrols.

Benefits Achieved

- Offer extra services to their end users
- Present patrol data to their clients online
- Multi devices one piece of software
- Improved control room response times
- Improved site monitoring

Pro Active plan to become the leading security company throughout the construction and commercial field providing bespoke security solutions tailored for their client's individual needs. They have been providing security solutions across the UK since 2006 and now provide first class Security to some of the leading names within the construction, commercial and retail fields.

Added benefits from Tagtronics Software

Pro Active initially chose to use the guard tour solution from Tagtronics due to the vast functionality they offered through their well known software packages. As a specialist software house Tagtronics could offer a number of unique features that have allowed Pro Active to offer extra services to their end users that many other companies could not.

Pro Active Security initially ordered an ‘Active Guard’ starter pack that included a brand new guard tour device that also included the installation and implementation of Tagtronics guard tour software. As Pro Active security have quickly become confident in using the solution that has improved their services they have proceeded to purchase a number of devices on a very regular basis.

Service and Support

Ben Snedker, operations manager:

“ The service we have received to date has been outstanding with great technical support from the support desk, all issues have been rectified quickly and professional. We are currently considering investing in additional services that will allow us to improve data communication within the business”